YOU ARE REQUIRED TO REGISTER FOR THE RECERT EXAM UPON SUBMISSION OF THIS ACTIVITY IN ORDER TO OBTAIN CREDIT

MRO TEAM MANUAL WITH MROCC RECERTIFICATION EXAM CME ACTIVITY (maximum 16 CME credit hours)

TARGET AUDIENCE

This activity has been designed to meet the educational needs of recertifying MROs within Federally Regulated (DOT 49 CFR Part 40) and non-regulated drug testing programs.

STATEMENT OF NEED

This educational activity will provide the latest information related to the drug testing procedures issued by the DOT and the Substance Abuse and Mental Health Services Administration.

Testing for illicit drugs, alcohol and prescription medication continues to grow at the workplace and within communities (e.g. schools, sports). More than 60% of large private employers require drug and alcohol testing. As demands for a safe and drug-free workplace grow, Federal requirements and a burgeoning workload require that Medical Review Assistants (MROA) and others carry out many duties and responsibilities on the Medical Review Officer's team. The MRO team is supervised by and accountable to the Medical Review Officer – the "gatekeeper" throughout the drug testing process. Under DOT drug and alcohol testing procedures, the MRO must supervise the Medical Review Team's work, and be directly involved in evaluating, hiring, and firing the MROA, as well as having authority over the assistant for decisions, direction, and control; and regular contact and oversight concerning drug testing program matters.

Thus, both the MRO and MROA must understand their distinct roles and responsibilities, and be comfortable interacting on different levels with employers, donors, laboratories, physicians and others interested in the drug testing process.

This CME program based of the Medical Review Officer Certification Council's *The Medical Review Officer Team Manual: MROCC's Guide for MROs and MRO Assistants* provides MROs and their Assistants with the most up-to-date information associated with developing and managing the Medical Review Team, and offers a complete view of the Medical Review process, covering business, scientific, legal, ethical, and logistical issues. CMEs from this activity will fulfill both DOT and MROCC certification requirements for physicians who serve as Certified Medical Review Officers (MROs) within Regulated (DOT Regulation 49 CFR Part 40) and Non-Regulated drug testing programs. Up to 16 Category 1 CME credit hours may be obtained through this activity.

In order to help ensure a level of standards, the DOT requires that all Medical Review Officers who evaluate federally-mandated drug test results attend an initial training course which provides 12 Category 1 CME credit hours and, subsequently, that these MROs be certified through a written examination. Beyond the initial training and certification, MROs are required to be retrained and recertified every six years.

The CME credits from this activity will fulfill both DOT retraining requirements and MROCC recertification prerequisite requirements.

EDUCATIONAL OBJECTIVES

At the conclusion of this activity, participants should be able to:

- Identify the distinct roles and responsibilities of the MRO and MRO Assistant within regulated and non-regulated workplace
- Distinguish and differentiate best practices and procedures for MRO and MROA duties as detailed in the MRO Team manual and 49 CFR Part 40
- Integrate the Competencies of the MRO and Competencies of the MROA
- Respond appropriately to questions from employers, fellow team members, and others about the drug testing process

ACCREDITATION/CREDIT DESIGNATION STATEMENT

This activity has been planned and implemented in accordance with the Essential Areas and policies of the Pennsylvania Medical Society and the Accreditation Council for Continuing Medical Education (ACCME) through the joint sponsorship of University Services and MROCC. University Services is accredited by the Pennsylvania Medical Society to provide continuing medical education for physicians. University Services designates this educational activity for a **maximum of 16 credit hours, *AMA PRA Category 1 Credits™***. Physicians should only claim credit commensurate with the extent of their participation in the educational activity.

CONFLICT OF INTEREST STATEMENT

Faculty and all others who have the ability to control the content of continuing medical education activities sponsored by University Services are expected to disclose to the audience whether they do or do not have any real or apparent conflict of interest or other relationships related to the content of their presentation(s).

PRINCIPLE FACULTY

James L. Ferguson, D.O., FASAM is the Chief Medical Review Officer for Verifications, Inc., is Course Director for MRO Courses sponsored by the American Society of Addiction Medicine, and is a member of the MROCC Board of Directors. Dr. Ferguson does not have any real or apparent conflict of interest or other relationships related to the content of this activity.

METHOD OF PARTICIPATION

In order to receive credit the participant must:

1. Read ***The Medical Review Officer Team Manual: MROCC's Guide for MROs and MRO Assistants*** available for purchase from the publisher – OEM Press – at (800) 533-8046 or www.oempress.com

2. Read **49 CFR Part 40 of the Federal Register** available from the MROCC website at www.mrocc.org/DOTRules.htm

3. Complete the participant information form and activity evaluation (found on the following pages) and submit to **MROCC** along with the $35.00.

4. **Register for MROCC's Recertification examination** - taken either online ($495) or onsite ($395) Find an application and information at www.mrocc.org/page25.htm

   Upon passing the exam (an immediate "Pass" or "Fail" determination is given at the end of the online exam) a Verification of Certification letter showing a new certificate number and expiration date will be mailed from MROCC.

5. A CME certificate will be EMAILED directly from University Services (the CME Provider) within six weeks:

   University Services
   10551 Decatur Road Suite 200
   Philadelphia, PA 19154
   Phone: (215) 637-6800
   Toll Free: (800) 624-3784
   Fax: (215) 637-6328
   cme@uservices.com

6. The estimated time to complete this educational activity is 16 hours.

7. This activity expires on July 15, 2011. Materials received after that date will be returned with payment.

ACTIVITY PAYMENT INFORMATION AND EVALUATION

The cost of this 16 CME activity is **$35.00** (includes processing of activity and emailing of CME award directly from Services, the CME provider). The certificate will be **emailed** to you - please make sure to include a valid address.

___ Check enclosed payable to MROCC (U.S. Funds Only)

___ MasterCard ___VISA ___American Express __Discover Card

Credit Card Number: _____ Expiration Date: _____

Validation/Security Number (last 3 digits on back of VISA, MasterCard & Discover cards; Four digit code on front above account number on American Express cards):

_____

Signature: _____

Both this payment form and the two-page evaluation form must be submitted to receive credit. You must also now register for the Recertification Exam.

Securely fax the two-page evaluation and your credit card information to
(847) 483-1282
or mail check/credit card payment to:
MROCC
836 Arlington Heights Rd., #327
Elk Grove Village, IL 60007

SUBMIT TO MROCC USING THE ADDRESS ABOVE.

DO NOT SEND TO UNIVERSITY SERVICES

YOU ARE STILL REQUIRED TO REGISTER FOR THE RECERTIFICATION EXAM IN ORDER TO RECEIVE YOUR CME CREDITS.

University Services

Office of Continuing Medical Education
This form, along with payment, must be submitted to **MROCC -**
DO NOT SUBMIT TO UNIVERSITY SERVICES

Activity Evaluation Form

Title of CME Program: _MRO Team Manual with MROCC Recertification Exam_____
Author: ___James Ferguson, DO, FASAM_____
Date Completed:_____

Name: _____
Company: _____
Address: _____
Address 2: _____
City: _____ State: _____ Zip: _____
Country: _____
Email Address (certificate will be emailed): _____
Phone Number: _____

Dr. Ferguson completed and signed the University Services faculty disclosure form. Was this disclosure provided in the program material? ☐ Yes ☐ No

Please rate your knowledge level of the topic presented:

Knowledge Level	None	Some	High	Very High
Before Program				
After Program				

Were the following educational objectives met?

Upon completion of this program, the participant should be able to:	Yes	No
Identify the various and unique roles and responsibilities of the MRO and the MRO Assistant within federal and non-federal workplace drug testing.		
Distinguish and differentiate best practices and procedures for MRO and MRO Assistant duties and responsibilities as detailed within the MRO Assistant Manual and Federal Regulation 49 CFR Part 40.		
Integrate the five competencies of the MRO, including a demonstrable understanding of collection procedures; Regulatory issues; Laboratory, Pharmacology and Toxicology issues; and Clinical Evaluation of Results.		
Respond appropriately to questions from workers, from employers, and from others about the drug testing process.		

What knowledge, competency, or skill was learned from this activity?

How likely is it that you will implement the knowledge, competency, or skill learned from this activity in your practice?

Do you intend to make a MRO practice change as a result of this program? ☐ Yes ☐ No
If so, what changes do you intend to make?

Please rate the activity: (5=Excellent, 1=Poor)

	5	4	3	2	1
Timely, up-to-date content					
Provided appropriate details; was neither superficial nor overly focused					
Presented content that was appropriate for my level of knowledge					

Did you perceive any commercial bias? ☐ Yes ☐ No

List any topics you would like presented in the future:

Thank you for taking the time to complete this evaluation form. You certificate will be sent to you soon.

This CME activity is provided through the joint sponsorship of University Services and Medical Review Officer Certification Council (MROCC).

This activity has been planned and implemented in accordance with the Essential Areas and Policies of the Accreditation Council for Continuing Education (ACCME) by the Pennsylvania Medical Society. University Services is accredited by the Pennsylvania Medical Society to provide continuing medical education for physicians.

University Services designates this educational activity for a maximum of 16.0 *AMA PRA Category 1 Credit(s)*™. Physicians should only claim credit commensurate with the extent of their participation in the educational activity.

I certify my actual hours spent to complete this activity to be _____ hours and _____ minutes.

_____ _____
Signature required for CME credit Date

_____
Print Name